

## Xerox Workplace Cloud

2026 Pick Award



Xerox Workplace Cloud has won a BLI 2026 Pick Award from Keypoint Intelligence thanks to its...

- Content monitoring, flexible sign-in, encrypted cloud hosting, and policy oversight
- Pull and direct printing from desktop, web, email, and mobile, with secure release and printer discovery
- Page and color quotas, rules-based defaults, and billing codes to improve on output, chargeback accuracy, and waste reduction
- Cloud fleet tools that centralize discovery, setup, reporting, and tracking

“Xerox Workplace Cloud differentiates itself by delivering cloud-based, serverless print management that unifies authentication, content controls, analytics, and reporting,” said Keith Haas, Analyst in Keypoint Intelligence’s Workplace Group. “For organizations that must balance mobility with compliance requirements, the platform provides practical oversight and policy controls for printing in offices and at home.”

The multi-tenant service is hosted in the cloud, which consolidates print submission, user authentication, reporting, and content security without on-premises print servers. It supports Xerox and third-party devices using the Xerox Global Print Driver and enables direct printing and pull printing. The latest version adds Cloud Fleet Management, including certificate lifecycle automation, remote remediation for Xerox devices, cloning-based profiles to standardize drivers and queues by location, embedded Lexmark eSF support, and mobile onboarding for cloud-managed printers.

“What stood out in our testing was how Xerox Workplace Cloud makes print rules and security easier to manage, even across different teams and locations,” Haas said. “Administrators can set policies like page and limits, prompt users for billing codes, and then use reporting—including visibility into home printing, an important statistic—to fine-tune chargeback and usage rules. From a security standpoint, the service is hosted in Microsoft Azure with SOC 2 safeguards, protects data in transit and at rest, and offers configurable encryption options. Its content monitoring can flag jobs that match defined terms

and, if needed, save a copy for review. New certificate and compliance tools also help reduce the manual work of keeping devices configured to meet security requirements.”

“Xerox Workplace Cloud delivers the security, flexibility, and control organizations need to manage print in a hybrid world. From content-aware security and encrypted cloud hosting to robust print governance and centralized fleet management, our solution helps IT teams protect data, simplify workflows, and reduce waste, all while supporting mixed environments,” said Billy Spears, Chief Product Development & Delivery Officer at Xerox. “This recognition underscores our commitment to innovation and client success.”

## About Keypoint Intelligence

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For over 60 years, clients in the digital imaging industry have relied on [Keypoint Intelligence](#) for independent hands-on testing, lab data, and extensive market research to drive their product and sales success. Keypoint Intelligence has been recognized as the industry’s most trusted resource for unbiased information, analysis, and awards due to decades of analyst experience. Customers have harnessed this mission-critical knowledge for strategic decision-making, daily sales enablement, and operational excellence to improve business goals and increase bottom lines. With a central focus on clients, Keypoint Intelligence continues to evolve as the industry changes by expanding offerings and updating methods, while intimately understanding and serving manufacturers’, channels’, and their customers’ transformation in the digital printing and imaging sector.

## About Smart Workplace Solution Pick Awards

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Smart Workplace Solution Picks stand alone in the industry and are hard-earned awards as they are based on rigorous testing, including evaluation of key attributes such as features, usability, and value. Each product that passes its Keypoint Intelligence lab test earns a Highly Recommended or Recommended rating, with the best performers qualifying as Pick contenders.



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